

Forwarded Communication from Blackboard to GeorgiaVIEW:

From: Brett Perlman <Brett.Perlman@blackboard.com>

Sent: Wednesday, March 11, 2020 10:48 AM

Hi Lisa,

In regards to the COVID-19 preparedness, please see below.

We are establishing open channels of communication to connect clients with not just Blackboard, also other with institutions:

1. Blog: On March 3, we published a blog titled [Sharing Coronavirus Contingency Planning Best Practices](#)
2. Community Site: We created the [Continuity of Education](#) space for clients to learn what your peers are doing and to share resources and plans with other institutions. Thank you to those schools who have actively participated in the past week to build up this area.
3. Drop-In Office Hours: The [Community Site](#) has a series of technical office hours where clients get more information about the technical capabilities of our solutions.

Blackboard is prepared to be an immediate resource to you as you consider plans to continue to offer quality instruction and stability amidst the Coronavirus crisis. Many institutions are overwhelmed by offers and questions and need support on the very basics of how to successfully adjust to online ASAP. We are working around the clock and around the world to stand up virtual classrooms and support students, instructors and staff. Easy to use technology and support resources (specially designed for Instructors, students and staff) can be activated within a matter of hours. Please don't hesitate to cascade this offer of assistance and let me know how Blackboard can best support your efforts at this time.

Please let me know if I can answer any questions.

Take care,

Brett Perlman

Strategic Account Executive

North America Higher Education

M: 678-448-8113

Brett.perlman@blackboard.com

Blackboard, Inc

Your partner in change