

## Tutor.com Clarification:

The offer below for Meeting Spaces at no charge is for existing and/or new Tutor.com customers. Just an FYI, all USG institutions have access to Meeting Spaces via our USG statewide pricing agreement.

Attachments:

- [HEd Meeting Spaces 2019.pdf](#)
- [HEd MeetSpace\\_How It Works 2019.pdf](#)

The Tutor.com team is here to support you any way we can during these uncertain times.

Please contact Cindy Hewitt if you are interested or have any questions: [Cindy.Hewitt@tutor.com](mailto:Cindy.Hewitt@tutor.com) / 407-905-9221

## Forwarded Communication from Tutor.com to GeorgiaVIEW:

**From:** Lauren Lobdell <[lauren.lobdell@tutor.com](mailto:lauren.lobdell@tutor.com)>

**Date:** March 10, 2020 at 4:51:08 PM EDT

**Subject: Utilizing Online Support Services during Disruptive Times**

Lisa,

As a valued client, we thank you for trusting Tutor.com as a support service for your students. Like you, we are committed to providing high quality educational opportunities to all learners. At the same time, the health and safety of students, staff, and communities are a priority. We hope that your operations are not disrupted because of COVID-19, but if they are, we are prepared to assist you if you find that you need to expand online methods of delivering student support.

In the event your school is cancelling in-person classes and moving to online study, students might need additional tutoring support to complete their course work. At Tutor.com, we have established an emergency response team to expedite additional access to 24/7 tutoring across 150 subject areas as needed. We want to assure you that Tutor.com has the capacity to scale support as needed.

Based on feedback from our clients on how to most effectively target the use of online tutoring, here are some ideas on how your college or university might use Tutor.com during this time of disruption:

- Post a standard course announcement in each course, referring learners to Tutor.com
- Have faculty recommend and emphasize the use of Tutor.com for writing assignments to ensure students get the feedback they need on papers and essays
- Engage advisors and other student-facing teams to refer learners to Tutor.com
- Encourage students to log in to Tutor.com to practice academic skills by using our diagnostic quizzes or bringing their own drills

In addition, we want to offer your college the use of our Meeting Spaces platform for the rest of 2020 at no cost. Meeting Spaces is a video-conferencing platform that allows- students to study together, faculty to provide online office hours, and supplemental instructors to expand their reach. It can serve up to 50 online students in each classroom, with unlimited simultaneous classrooms, and includes breakout rooms, polling, emoji actions, screen-sharing and slide show presentations. Students can access Meeting Spaces with the same single sign-on (SSO) access they use for our tutoring platform.

Our Tutor.com team is here to help if needed. Please contact your [Client Services Manager](#) if you are interested in implementing Meeting Spaces or want to brainstorm how Tutor.com access can help you support your students during this difficult time or if you would like us to set up Meeting Spaces for your

use. And, most important of all, please take care of yourself, your family and your students.

Warm regards,

Lauren

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