

## Forwarded Communication from SmarterServices to GeorgiaVIEW:

**From:** SmarterServices <[info@smarterservices.com](mailto:info@smarterservices.com)>

**Sent:** Thursday, March 12, 2020 2:55 PM

**Subject:** Assisting your school with COVID-19 Proctoring needs

As your team is working through the steps to create a contingency plan in preparing to move students online, we want to offer our help.

Hi Wendy,

We know that COVID-19 (the Coronavirus) is having a [huge impact on schools](#) and as a trusted partner in higher ed tech for 18 years, we are reaching out to see how we can best assist you. Perhaps you've read the information released by [WCET, QM, UPCEA, and OLC](#). They continue to be a great resource for how COVID-19 is impacting higher education. As your team is working through the steps to create a contingency plan in preparing to move students online, we want to offer our help.

**We are working with our current clients to address concerns and evolving needs by facilitating large scale proctoring deployments including automated proctoring, distributed face-to-face proctoring, and managing written exams that cannot be moved online.** We are happy to help you in any way we can.

### [Let Us Help](#)

Below are a few resources we've compiled to keep you informed about how COVID-19 is impacting institutions of higher learning including an [at-home risk assessment app](#):

- [Education Department Expands Options for Online Learning in Response to the Coronavirus](#)
- [Interim Guidance for Administrators of US Institutions of Higher Education](#)
- [State of Emergency School List](#)
- [Coronavirus App to Provide At-Home Risk Assessment](#)
- [Webinar: How to Prepare Yourself to Make the Shift to Online Learning](#)
- [Coronavirus Response from OLC, QM, UPCEA, and WCET](#)

For more resources about COVID-19, information about how we can help your school, or to contact us with your questions, please visit our [Coronavirus Support page here](#).

### [Learn More](#)

Again, don't hesitate to contact us. We're happy to assist in any way that we can.

Sincerely,

The SmarterServices Team